



Steelforce Terms and Conditions

Effective from November 2024

Payment Terms

1. The payment terms are strictly 30 days (or such other period as nominated by Steelforce Australia Ltd ABN 49 093 284 078 and its related bodies corporate (as that term is defined in the Corporations Act 2001) (Supplier) herein) from the date of invoice/statement (credit account) or cash before delivery (cash account). The Supplier may, at any time, upon the provision of 5 days' written notice to the Applicant, vary the payment terms.
2. If the Applicant does not agree with the variations to the payment terms proposed by the Supplier under Clause 1, it must notify the Supplier in writing within 14 days from receipt of the written notice that the variations are not agreed to. The Supplier and/or the Applicant will then be at liberty to suspend/withdraw credit facilities if no agreement can be reached between the parties regarding the proposed variations to the payment terms. Absent notice from the Applicant, the varied payment terms may be deemed accepted. Clerical errors in the payment terms (such as spelling mistakes or grammatical errors) may be subject to correction without notification.
3. The Applicant must check all invoices and advise the Supplier of any errors or omissions within 7 days of receipt.
4. Should the Applicant not pay for the goods or services supplied by the Supplier in accordance with the credit terms as provided herein, or as agreed in writing by the Supplier and Applicant from time to time, after issuing a written demand to the Applicant demanding payment within 14 days, the Supplier will be entitled to charge the amounts set out in Clause 5.
5. The Supplier may impose reasonable charges in respect of:
 - (a) surcharge on credit card transactions;
 - (b) a fee equal to whatever fee is charged by the Supplier's bankers for payment dishonour;
 - (c) interest at the rate of 10% simple interest per annum on overdue payment; and
 - (d) account keeping fee of no more than \$50.00 per annum.
6. The Applicant may pay any monies owed to the Supplier by:
 - (a) cash;
 - (b) direct debit (if offered);
 - (c) credit card;
 - (d) cheque to the address shown on the monthly statement (payment by cheque must be pre-approved); or
 - (e) electronic funds transfer.
7. The Supplier may require the completion of a direct debit authority (see direct debit request) as a condition of supply (if offered).

Jurisdiction

8. The Applicant acknowledges and agrees that this agreement will be governed by the laws of Queensland, and the laws of the Commonwealth of Australia which are in force in Queensland.
9. The Applicant acknowledges and agrees that any contract for the supply of goods or services between the Supplier and the Applicant is formed at the address of the Supplier.

10. The parties to this agreement submit to the non-exclusive jurisdiction of the courts of Queensland and the relevant federal courts and courts competent to hear appeals from those courts.

Security/charges

11. The Supplier may, at its election and upon the provision of written notice, require that the Applicant charges in favour of the Supplier:
 - (a) all of its estate and interest in any real property that the Applicant owns at present and in the future with the amount of its indebtedness hereunder until discharged; and/or
 - (b) all of its estate and interest in any personal property that the Applicant owns at present and in the future with the amount of its indebtedness hereunder until discharged.
12. In the event that the Supplier exercises its rights under Clause 11, where the Applicant has previously entered into an agreement with the Supplier by which the Applicant has granted a charge or other security interest (including a security interest as defined in the Personal Property Securities Act 2009 (PPSA)) over or in respect of real or personal property, those charges or other security interests and the terms which directly or indirectly create rights, powers or obligations in respect thereto will continue and co-exist with the obligations and security interests created in this agreement and will secure all indebtedness and obligations of the Applicant under this agreement. The Supplier may, at its election and upon the provision of written notice, vary the terms of such previous charges or other securities to reflect the terms herein.

Purpose of credit

13. The Applicant acknowledges and agrees that the credit to be provided to the Applicant by the Supplier is to be applied wholly or predominantly for commercial purposes.

Formation of contract

14. Quotations made by the Supplier will not be construed as an offer or obligation to supply in accordance with the quotation. The Supplier reserves the right to accept or reject, at its discretion, any offer to purchase received by it upon provision of written reasons to the Applicant. Only written acceptance by the Supplier of the Applicant's offer will complete a contract.
15. Placement of an order, either verbally or in writing, will imply acceptance of the Supplier's offer and of these terms and conditions.
16. Each order of goods by the Applicant shall constitute an offer to purchase. Acceptance of such offer shall occur upon delivery (as defined herein). The Supplier may refuse to accept any order for goods in whole or part by written reason and without any liability.

Electronic Communication

17. By visiting the Supplier's website or sending e-mails to the Supplier, the Applicant is communicating with the Supplier electronically and therefore the Applicant:
 - (a) consents to receive communications from the Supplier electronically; and
 - (b) agrees that all agreements, notices, disclosures and other communications that are provided to the Applicant electronically satisfy any legal requirement that such communications be in writing.
18. The Supplier has made all reasonable efforts to ensure that all information provided on the Supplier's website is accurate at the time of inclusion but makes no representation or warranties, express or implied, except as imposed by law, regarding the information provided on the website, including any hypertext links or any other items used either directly or indirectly from the website and reserves the right to make changes and corrections at any time without notice.
19. The Supplier takes no responsibility for and does not endorse, sponsor or recommend the contents, accuracy or performance of any links attached to the website.

20. The Supplier accepts no responsibility for any inaccuracies or omissions in the website and any decisions based on information contained in the website are solely the responsibility of the Customer.
21. The Supplier accepts no liability for any direct, indirect, special, consequential or other losses or damages of whatsoever kind arising out of access to, or the use of the website or any information contained therein.

Retention of title

22. Title in the goods does not pass to the Applicant until the Applicant has made payment in full for the goods and, further, until the Applicant has made payment in full of all the other money owing by the Applicant to the Supplier (whether in respect of money payable under a specific contract or on any other account whatsoever).
23. Whilst the Applicant has not paid for the goods supplied in full at any time, the Applicant agrees that property and title in the goods will not pass to the Applicant and the Supplier retains the legal and equitable title in those goods supplied and not yet sold.
24. Until payment in full has been made to the Supplier, the Applicant will hold the goods in a fiduciary capacity for the Supplier and agrees to store the goods in such a manner that they can be identified as the property of the Supplier, and will not mix the goods with other similar goods.
25. The Applicant will be entitled to sell the goods in the ordinary course of its business, but until full payment for the goods has been made to the Supplier, the Applicant will sell as agent and bailee for the Supplier and the proceeds of sale of the goods will be held by the Applicant on trust for the Supplier absolutely.
26. The Applicant's indebtedness to the Supplier, whether in full or in part, will not be discharged by the operation of Clause 25 hereof unless and until the funds held on trust are remitted to the Supplier.
27. The Applicant agrees that whilst property and title in the goods remains with the Supplier, the Supplier has the right, with prior notice to the Applicant, to enter upon any premises occupied by the Applicant (or any receiver, receiver and manager, administrator, liquidator or trustee in bankruptcy of the Applicant) to inspect the goods of the Supplier and to repossess the goods which may be in the Applicant's possession, custody or control when payment is overdue.
28. The Applicant will be responsible for the Supplier's reasonable costs and expenses in exercising its rights under Clause 27. Where the Supplier exercises any power to enter the premises, that entry will not give rise to any action of trespass or similar action on the part of the Applicant against the Supplier, its employees, servants or agents.
29. The Applicant agrees that where the goods have been retaken into the possession of the Supplier, the Supplier has the absolute right to sell or deal with the goods, and if necessary, sell the goods with the trademark or name of the Applicant on those goods, and the Applicant hereby grants an irrevocable licence to the Supplier to do all things necessary to sell the goods bearing the name or trademark of the Applicant.
30. Any part payment made by the Applicant in respect of goods repossessed by the Supplier pursuant to this paragraph shall be repaid to the Applicant, subject to the Supplier's entitlement to be paid for its reasonable costs and expenses in accordance with Clause 28.
31. For the avoidance of doubt, the Supplier's interest constitutes a 'purchase money security interest' pursuant to the PPSA.

Cancellation of terms of credit

32. The Supplier reserves the right to withdraw credit at any time.
33. Upon cancellation with notice all liabilities incurred by the Applicant become immediately due and payable to the Supplier.

Provision of further information

34. The Applicant undertakes to comply with any reasonable written requests by the Supplier to provide further information for the purpose

of assessing the Applicant's creditworthiness, including an updated credit application.

35. If the Applicant is a corporation (with the exception of a public listed company), it must advise the Supplier of any alteration to its corporate structure (for example, by changing directors, shareholders, or its constitution). In the case of a change of directors or shareholders the Supplier may ask for new guarantors to sign a guarantee and indemnity.

Corporations

36. If the Applicant is a corporation, the Applicant warrants that all of its directors may be required to enter into a guarantee and indemnity with the Supplier in relation to the Applicant's obligations to the Supplier.

Trustee capacity

37. If the Applicant is the trustee of a trust (whether disclosed to the Supplier or not), the Applicant warrants to the Supplier that:
- (a) the Applicant enters into this agreement in both its capacity as trustee and in its personal capacity;
 - (b) the Applicant has the right to be reasonably indemnified out of trust assets;
 - (c) the Applicant has the power under the trust deed to sign this agreement; and
 - (d) the Applicant will not retire as trustee of the trust or appoint any new or additional trustee without advising the Supplier.
- (e) The Applicant must give the Supplier a copy of the trust deed upon request.

Partnership

38. If the Applicant enters into this agreement as partners, the Applicant warrants that all of the partners may be required to enter into a guarantee and indemnity with the Supplier in relation to the Applicant's obligations to the Supplier.
39. If the Applicant is a partnership, it must not alter its partnership (for example, adding or removing partners or altering its partnership agreement) without advising the Supplier. In the case of a change of partners, the Supplier may ask for new guarantors to sign a guarantee and indemnity.

Disposal of Business

40. The Applicant shall promptly notify the Supplier in writing of:
- (a) its intention to sell its business (including stock-in-trade) at least 14 days prior to the date of completion of the sale;
 - (b) any proposal for the appointment of a receiver or liquidator or official manager of the business; and
 - (c) any circumstances likely to lead to the appointment of a receiver, administrator, liquidator or official manager of the business.
41. In such circumstances, the Applicant shall at the request of the Supplier separate all of the goods supplied by the Supplier from all other stock of the Applicant and shall advise the purchaser, receiver, administrator, liquidator or official manager, as the case may be, that the stock so separated is the Supplier's and shall do all things to give the Supplier access and deliver to the Supplier or cause to be delivered to the Supplier all such goods.

Default

42. If:
- (a) either party breaches any term of this agreement and fails to remedy that breach, including failure by the Applicant to pay to the Supplier any moneys due to the Supplier by the due date for payment; or
 - (b) (in the case of the Applicant) a receiver, manager, liquidator, provisional liquidator, administrator or official manager is appointed

over all or any part of the assets or undertaking of the Applicant, or if the Applicant enters into or proposes to enter into a scheme of arrangement, or a petition is presented to wind up the Applicant or the Applicant is insolvent, a default (default) will arise and the non-defaulting party may:

- (c) demand payment of all moneys owed by the defaulting party to the non-defaulting party, whether due for payment or not, within 30 days; and/or if the Supplier is the non-defaulting party;
- (d) repossess any goods supplied; and/or
- (e) sell any goods which the Supplier has repossessed by public auction or private treaty for cash or on terms and in such manner as the Supplier thinks fit, and apply the net proceeds towards payment of the Applicant's debt to the Supplier; and/or
- (f) terminate this agreement; and/or
- (g) cease supply.

Insolvency

43. If the Applicant becomes insolvent, the Applicant remains liable under this agreement for payment of all liabilities incurred hereunder. The Applicant remains liable under this agreement even if the Supplier receives a dividend or payment as a result of the Applicant being insolvent.

Waiver

44. A waiver of any provision or breach of this agreement by the Supplier must be made by an authorised officer of the Supplier in writing. A waiver of any provision or breach of this agreement by the Applicant must be made by the Applicant's authorised officer in writing.

45. Until ownership of the goods passes, the Applicant waives its rights it would otherwise have under the PPSA (unless otherwise agreed to in writing by the Supplier and the Applicant:

- (a) under section 95 to receive notice of intention to remove an accession;
- (b) under section 118 to receive notice that the Supplier intends to enforce its security interest in accordance with land law;
- (c) under section 121(4) to receive a notice of enforcement action against liquid assets;
- (d) under section 129 to receive a notice of disposal of goods by the Supplier purchasing the goods;
- (e) under section 130 to receive a notice to dispose of goods;
- (f) under section 132(2) to receive a statement of account following disposal of goods;
- (g) under section 132(4) to receive a statement of account if no disposal of goods for each 6 month period;
- (h) under section 135 to receive notice of any proposal of the Supplier to retain goods;
- (i) under section 137(2) to object to any proposal of the Supplier to retain or dispose of goods;
- (j) under section 142 to redeem the goods;
- (k) under section 143 to reinstate the security agreement; and
- (l) under section 157(1) and 157(3) to receive a notice of any verification statement.

Costs

46. The parties must each pay for their own legal, accounting and business costs. The Applicant must also pay for all stamp duty and other taxes payable on this agreement (if any).

47. The Applicant will pay the Supplier's costs and disbursements incurred in pursuing any recovery action, or any other claim or remedy, against the Applicant, including collection costs, debt recovery fees and legal costs on an indemnity basis.

48. Subject to Clauses 49 and 50:

- (a) if the Applicant is not in default under this agreement, the Supplier will apply payments as directed by the Applicant; or
- (b) if the Applicant is not in default under this agreement or fails promptly to direct the Supplier, payments by, or on behalf of, the Applicant will be applied by the Supplier as follows:
 - (i) firstly, in payment of any and all collection costs and legal costs in accordance with Clauses 28 and 47.
 - (ii) secondly, in payment of any interest incurred in accordance with Clause 5(c); and
 - (iii) thirdly, in payment of the outstanding invoice(s).

49. In circumstances where the Supplier seeks to enforce a purchase money security interest under the PPSA over collateral or proceeds (these terms being consistent with the terms defined in the PPSA), payments received from the Applicant will be allocated in a manner at the Supplier's absolute and unfettered discretion, so as to attribute, to the greatest extent possible, the unpaid balance of the debt to the purchase money obligation in respect of the collateral and/or proceeds over which the Supplier seeks to enforce its purchase money security interest.

50. To the extent that payments have been allocated to invoices by the Supplier in its business records, the Supplier may, at its sole and unfettered discretion, allocate and/or retrospectively reallocate payments in any manner whatsoever at the Supplier's absolute discretion, including in a manner inconsistent with Clause 49 herein.

51. Payments allocated (and/or reallocated) under Clause 49 and/or 50 will be treated as though they were allocated (and/or reallocated) in the manner determined by the Supplier on the date of receipt of payment.

Taxes and duty

52. The Applicant must pay GST on any taxable supply made by the Supplier to the Applicant under this agreement. The payment of GST is in addition to any other consideration payable by the Applicant for a taxable supply.

53. If as a result of:

- (a) any legislation becoming applicable to the subject matter of this agreement; or
- (b) any changes in legislation or its interpretation by a court of competent jurisdiction or by any authority charged with its administration, (in each case after execution of this agreement), the Supplier becomes liable to pay any tax, duty, excise or levy in respect of the amounts received from the Applicant, then the Applicant must pay the Supplier these additional amounts on 96 hours' written demand.

Set-off

54. All payments required to be made by the Applicant under this agreement will be made free of any set-off, or counterclaim and without deduction or withholding, unless agreed to otherwise by the Supplier and the Applicant in writing.

55. Any amount due to the Supplier from time to time under this agreement may be deducted from any monies which may be or may become payable to the Applicant by the Supplier.

Miscellaneous

56. The Supplier is not liable for any loss caused to the Applicant by reason of strikes, lockouts, fires, riots, war, embargoes, civil commotions, acts of God or any other activity beyond the Supplier's control.

57. In relation to the supply of goods, the Supplier's liability is limited to:

- (a) replacing the goods or supplying similar goods;
- (b) repairing the goods; providing the cost for replacing the goods or for acquiring equivalent goods; and

(c) providing the cost for having the goods repaired.

58. In relation to the supply of services, the Supplier's liability is limited to:

(a) supplying the service again; or

(b) providing for the cost of having the services supplied again.

59. The Supplier is not liable for loss of profit, economic or financial loss, damages, consequential loss, loss of opportunity or benefit, loss of a right or any other indirect loss suffered by the Applicant as a result of the goods and/or services supplied under this agreement.

60. The Applicant will, at the request of the Supplier, execute documents and do such further acts as may be required for the Supplier to register the security interest granted by the Applicant under the PPSA.

61. The Applicant agrees to accept service of any document required to be served, including any notice under this agreement or the PPSA or any originating process, by prepaid post at any address nominated in this application or any other address later notified to the Supplier by the Applicant or the Applicant's authorised representative.

62. The Applicant further agrees that where we have rights in addition to those under part 4 of the PPSA, those rights will continue to apply.

63. The Applicant irrevocably grants to the Supplier the right to enter upon the Applicant's property or premises, with notice, and without being in any way liable to the Applicant or to any third party, if the Supplier has cause to exercise any of their rights under sections 123 and/or 128 of the PPSA, and the Applicant shall reasonably indemnify the Supplier from any claims made by any third party as a result of such exercise.

64. Nothing in this agreement shall be read or applied so as to purport to exclude, restrict or modify or have the effect of excluding, restricting or modifying the application in relation to the supply of any goods and/or services pursuant to this agreement of all or any of the provisions the Competition and Consumer Act 2010 or any relevant State or Federal Legislation which by law cannot be excluded, restricted or modified.

65. Not used.

66. In order to better secure to the Supplier all monies payable or to become payable pursuant to this agreement, the Applicant shall grant a non-lapsing caveat over any freehold or leasehold property.

Severance

67. If any provision of this agreement is not enforceable in accordance with its terms, other provisions which are self-sustaining are, and continue to be, enforceable in accordance with their terms.

68. If any part of this agreement is invalid or unenforceable, that part is deleted and the remainder of the agreement remains effective.

Variation

69. The Supplier may at any time vary the terms and conditions applicable to future orders and may notify the Applicant of these changes or provide any other notice under or in connection with the terms and conditions by email, facsimile, post or, in the case of a variation of the terms and conditions, by publishing the revised terms and conditions or notice on its website (and must publish the revised terms and conditions or notice on its website if the Supplier does not notify the Applicant directly). If the Supplier publishes the revised terms and conditions on its website, the revised terms and conditions are effective from the date of those terms and conditions. At any time prior to the date which is 12 months after the date of publication of a variation in terms, the Applicant may by 7 days' notice in writing terminate any order which has not been completed and which was accepted prior to the variation where the impact of the variation is materially adverse to the Applicant.

70. Where the Applicant has exercised its right to terminate an order by written notice in accordance with clause 69, all liabilities incurred by the Applicant become immediately due and payable to the Supplier.

71. The Applicant agrees to regularly check the Supplier's website

(www.steelforce.com.au) for any notices of changes to the terms and conditions. The Applicant also agrees to accept any notices from the Supplier as agent for any guarantor.

72. Any proposed variation to these terms and conditions by the Applicant must be requested in writing. The Supplier may refuse any such request by provision of written reasons.

73. Variations to the terms of this agreement requested by the Applicant will only be binding upon the Supplier if they are accepted in writing.

Consent to register

74. The Applicant hereby consents to the Supplier recording the details of this Agreement on the Personal Property Securities Register and agrees to do all things necessary and reasonably required by the Supplier to effect such registration.

75. The Applicant waives any right or entitlement to receive notice of the registration of any security interest(s) created by this instrument on the Personal Property Securities Register.

Entire agreement

76. Subject to Clause 77, this agreement constitutes the entire agreement between the parties relating in any way to its subject matter, unless agreed to otherwise by the Supplier and the Applicant in writing. All previous negotiations, understandings, representations, warranties, memoranda or commitments about the subject matter of this agreement are merged in this agreement and are of no further effect. No oral explanation or information provided by a party to another affects the meaning or interpretation of this agreement or constitutes any collateral agreement, warranty or understanding.

77. Notwithstanding the preceding clause, in circumstances where there is a pre-existing written credit agreement (Original Agreement) between the Applicant and the Supplier, these terms and this agreement will constitute a variation of the Original Agreement whereby the terms of the Original Agreement are deleted and replaced with the terms herein, unless the terms of the Original Agreement are otherwise expressly or implicitly preserved by the terms herein in which case they will co-exist with the terms herein, and, to the extent of any inconsistency, these terms will prevail.

Privacy Act

78. The Applicant agrees to the terms of the Privacy Statement pursuant to the Privacy Act 1988 (as amended by the Privacy Amendment (Enhancing Privacy Protection) Act 2012 contained in this document and provided by the Supplier to the Applicant.